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Integrity  Funerals

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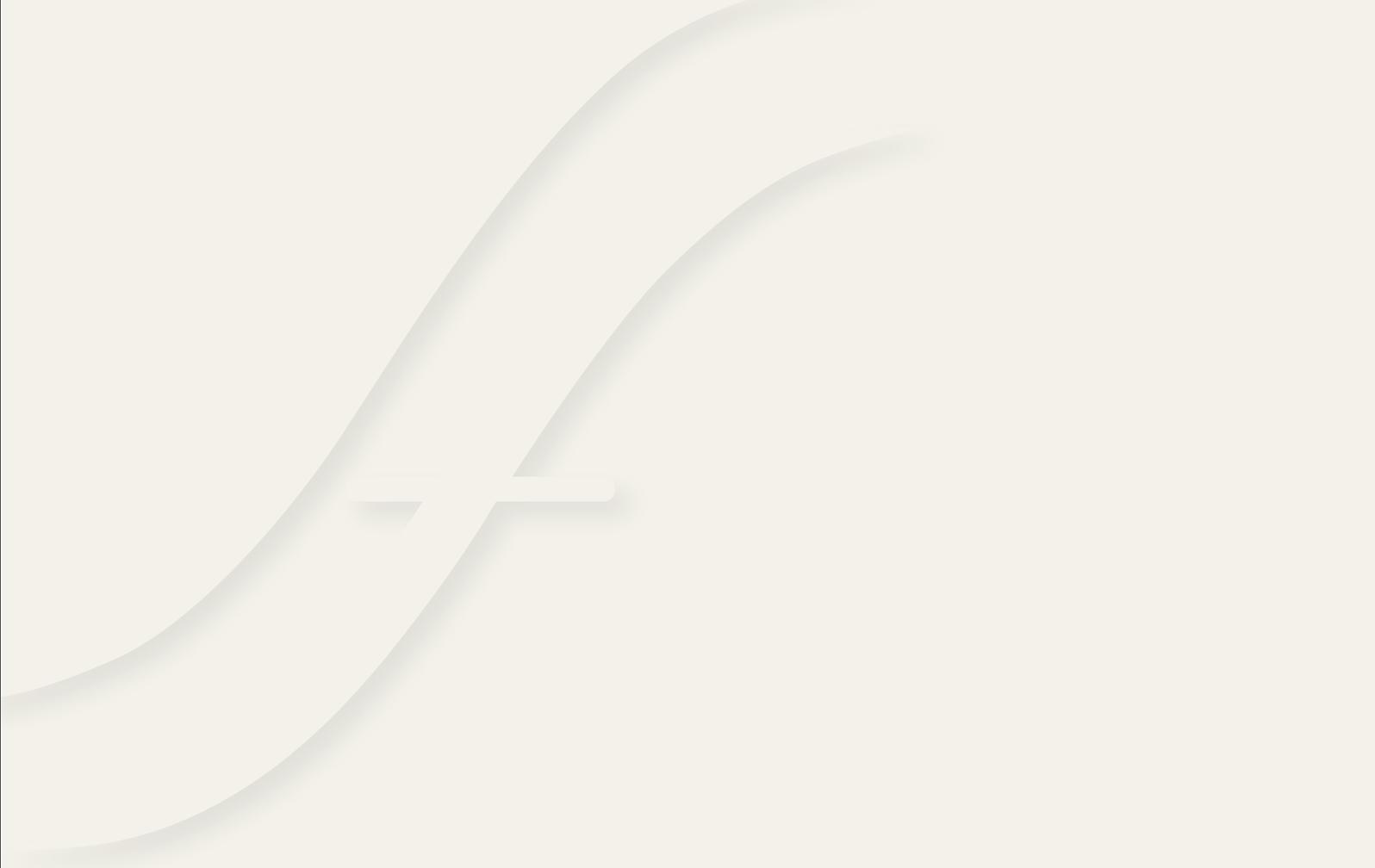
**Tel 1800 995 352**

INCORPORATING  
INTEGRITY FUNERAL PLAN OF AUSTRALIA  
GOLD LADY INTEGRITY FUNERALS

Member in good standing of Australian Funeral Directors Association

**Tel 1800 995 352**





## INTEGRITY FUNERALS

[ SINCE 1986 ]

Welcome to Integrity Funerals where we hope to help you understand more about funerals and a little more about us.

Integrity Funerals has been involved in a significant way serving the Gold Coast and Brisbane for well over 20 years and are a dedicated team of funeral professionals.

The first step in celebrating a lifetime journey is talking with someone you can trust. We have a genuine need and desire to treat you as people first by providing service that is both meaningful and relevant.

We want to help you look back at the funeral day with an overwhelming feeling you have done all you could to make it a cherished and important day in your family's life.

Because death is very difficult to think about and a very hard subject to discuss, most families do not talk about it before the event. As a result, we often find ourselves making difficult decisions at the worst time of our lives when we are very tired, emotional, hurting and often surprised.

We are here to assist.

**“AT THE END OF THE DAY PEOPLE WON'T REMEMBER WHAT YOU SAID OR DID, THEY WILL REMEMBER HOW YOU MADE THEM FEEL.”** MAYA ANGELOU





## ROWAN STEER

### MANAGING DIRECTOR.

Rowan has been involved in the funeral industry for over three decades. He reached a major turning point in his professional journey when, in partnership, he acquired the business in 2002. Released from corporate constraints, he was now free to realise the value of the true heart of the funeral profession. Now he could do for families suffering loss what he would want someone to do for him. Over his professional life, Rowan has been involved in a wide range of funerals, from major traumatic public events, State funerals, kings and paupers (literally) and normal everyday people like you and me who face the loss that death brings.

He is recognised nationally and internationally as an expert in the repatriation of someone who has died, returning them home to their country of origin. There are few places in the world where his experience does not extend. Rowan is a past President of the Queensland Division of the Australian Funeral Directors Association and has been Councillor with the National Executive of this peak industry body. This honorary role seeks to enhance the professionalism and integrity of the funeral industry in Australia and, in particular, Queensland.





[ INTEGRITY n. ]

BY DEFINITION:

Entirety (in its integrity) soundness, honesty, truthfulness, reliability, wholeness, veracity, uprightness, honour

WE UNDERSTAND RESPECT.

The funeral ceremony is an important event to mark the end of a person's life as a chance to pay final respects. Respect is something that we at Integrity Funerals understand. After a lifetime of birthdays, marriage, anniversaries, and awards, this is the last ceremony to pay respect to a person and it remains one of the most important rituals in society today.

Commencing with the initial consultation, through the transfer of your loved one to our secured premises, and delicate procedure of preparing the deceased, the unprecedented service of Integrity Funerals' staff can make all the difference.

# A COMMITMENT TO FULFILLING THE ENTIRE SPECTRUM OF FUNERAL SERVICES.

WE ARE DRIVEN TO PROVIDE YOU WITH A PERSONALISED FUNERAL, TAILORED TO YOUR WISHES, TO HELP YOU MOVE FORWARD FROM THE DAY WITH THE KNOWLEDGE THAT YOU HAVE DONE THE VERY BEST TO HONOUR AND SAY FAREWELL TO YOUR LOVED ONE.

WE ALSO OFFER A FULL RANGE OF ASSOCIATED SERVICES.

**PREARRANGING AND PREPLANNING OPTIONS.** Prearranging and prepaying your funeral through the Integrity Funeral Plan of Australia provides some distinct advantages. It eases the emotional pressure on loved ones by documenting your wishes and providing peace of mind that your funeral service is conducted according to your personal wishes. Ask for our brochure or visit [integrityfuneralplanofaustralia.com.au](http://integrityfuneralplanofaustralia.com.au)

**GOLD LADY FUNERALS.** With their gentle and caring approach, our team of highly trained women are fully experienced in all aspects of the Funeral Industry. Their professional and elegant display of care whilst conducting a funeral service, creates a feeling of calm and trust, with the family knowing their loved one has been in the most dignified of care. Ask for the brochure or visit [goldladyfunerals.com.au](http://goldladyfunerals.com.au)

**INTERNATIONAL TRANSFERS.** We specialise in the repatriation or transfer of human remains to every country of the world including to New Zealand or the South Pacific group of islands. We can help make this very daunting and sometimes complex task easier for you. Ask for the brochure or visit [integrityinternationalfunerals.com.au](http://integrityinternationalfunerals.com.au)

**EXHUMATIONS.** We are Queensland's leading specialist in the exhumation of remains. Ask for the brochure or visit [exhumationsaustralia.com.au](http://exhumationsaustralia.com.au)

**COFFINS AND CASKETS.** We offer a large range of coffins and caskets, as well as keepsake funeral urns and burial urns. Flower bouquets and arrangements, using the freshest flowers, are also available. Visit [coffinsandcaskets.com.au](http://coffinsandcaskets.com.au)

**FUNERAL RESOURCES.** We offer a full range of resources covering all aspects. This comprehensive list of resources is mainly Queensland based and is available at [funeralresources.com.au](http://funeralresources.com.au)

**Feel free to call direct on 1800 995 352**



## ARRANGING A FUNERAL.

### KNOWLEDGE IS EMPOWERMENT.

Usually, most people will arrange only a couple of funerals in their lifetime. This limited experience quite often leaves a family feeling inadequate, not knowing what the process is or what it may cost.

Before choosing a funeral director we encourage you to ask the following questions.

- Who owns the company?
- Are they members of the Australian Funeral Directors Association?
- What funeral experience does the company have?
- What professional facilities do they provide? (chapel, private viewing facilities, vehicle fleet, etc)
- What service do they provide me before, during and after the funeral?
- Will they supply a detailed breakdown and written quotation?
- What are their terms of payment?
- Most importantly, who are the people who are looking after you, their training, professionalism and experience. And are they 'real'?

For more information please visit [integrityfunerals.com.au](http://integrityfunerals.com.au)



## OUR DESIRE.

OUR PRIORITY IS TO PROVIDE EXCELLENT SERVICE. FROM YOUR FIRST ENQUIRY TO OUR LAST HANDSHAKE, WE WANT YOU TO RECEIVE THE BEST AND THAT IS WHAT WE OFFER. WHEN EXPERIENCING A LOSS, YOU NEED SOMEONE TO TRUST, SOMEONE TO HELP WITH THE DIFFICULT DECISIONS TO BE MADE.

At Integrity Funerals the entire team want you, the people we serve, to be able to look back and remember this experience with the assurance and confidence that you have done everything possible to make the funeral a personal day for your family full of honour and respect.

The creation of these new memories is an important part of closure, which we take very seriously. Closure is about accepting the reality of what has happened, however tragic, and beginning to prepare ourselves to live in a state of acceptance and peace with the absence of someone who until now has been a consistent factor in our lives.

**We are just a phone call away. 1800 995 352**

**Tel 1800 995 352**

18 Tonga Place, Parkwood, Qld 4214.

# PREPLANNED AND PREPAID FUNERALS



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Integrity Funeral Plan  
of Australia

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**Tel 1800 995 352**

INCORPORATING  
INTEGRITY FUNERAL PLAN OF AUSTRALIA  
GOLD LADY INTEGRITY FUNERALS

# PREPLANNING AND PREARRANGING WITH AN INTEGRITY FUNERAL PLAN.

OUR PASSION IS TO BRING PEACE OF MIND BY HAVING PLANS SET IN PLACE WELL IN ADVANCE OF WHEN THEY WILL BE NEEDED. WHEN YOU DON'T WANT YOUR FAMILY TO FACE ANY CONFUSION OVER YOUR WISHES, INTEGRITY FUNERALS CAN HELP YOU THROUGH THE PROCESS OF RECORDING WHAT YOU WANT, LEAVING YOUR FAMILY WELL PREPARED FOR WHEN THE TIME COMES.

Either in your own home or at our offices, we will help you to complete the personal and funeral details in the following pages. Also, if you wish, we will help you choose and arrange in advance a funeral that meets all your requirements. Should you elect to make financial provision in advance, we will introduce you to the Integrity Funeral Plan of Australia and assist you in completing a guaranteed fixed-price funeral contract.

There are other means of providing in advance for the payment for a funeral, but no other plan will guarantee to fix the price of every last detail, in the way that the Integrity Funeral Plan of Australia will.



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Integrity Funeral Plan  
of Australia

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## THE PERFECT ASSURANCE OF BEING PREPARED.

Prearranging and prepaying your funeral through the Integrity Funeral Plan of Australia provides some distinct advantages.

- It eases the emotional pressure on loved ones, and reassures you, by documenting your wishes and providing peace of mind that your funeral service is conducted according to your personal choices.
- It ensures that there is assistance to your family for the financial obligations.
- You can exercise flexible payment options – either full payment or by instalments.

Whether you require immediate funeral service assistance or would like to arrange for a consultant to guide you through the options of the preplanning process, without pressure or obligation, we would be pleased to meet with you at a time and place of your convenience.

By filling in the information in this brochure you will have a pre-recorded guide for the personal information and decisions required when someone dies.

The following tear-out section can be:

- Left intact here
- Left with your personal papers
- In safe keeping with the copy of the will and held by a family member, etc
- Copied and/or sent to Integrity Funerals for safe keeping

Please call with any enquiries on 1800 995 352

# FUNERAL INSTRUCTIONS

I would like my funeral to be like...

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Place of Funeral

Address

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Crematorium

After a service elsewhere do you wish to have a committal service at the crematorium?  Yes  No

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Cemetery

New grave  Reserved grave  Reopen of existing family grave

Name of person already buried there

Date of death Date of burial

Do you wish to have a further service at the graveside?  Yes  No

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Whom do you wish to lead the service?

Clergyman  Civil celebrant  Other

Title Name

Phone Number Mobile

Do wish the service to be  Public  Private (Family only)

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Do you wish to have a notice in the press?  Yes  No  Death notice  Funeral notice

Publication/s

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Flowers

Type/description

Colours

---

Musical Selections

Song Artist

Song Artist

Song Artist

Song Artist

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Instructions for Special Clothing and Jewellery Placement

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Instructions for Coffin/Casket

Name of coffin/casket

Type of material used to manufacture

Colour/finish

Religious ornaments

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Memorial Book/Attendance Book

Name

Colour

Military Service

Period of Service Rank

Service Number

Type of Service Pension

Membership of Ex-Service Organisation

RSL Sub-Branch to Notify:

Military Commemoration

Australian Flag  Australian White Ensign  RAAF Ensign  other (specify)

Last Post  Reveille  Ode  Lament

Or  Ship  Unit  Corps  Campaign Association to notify

Service Organisations (Rotary, Lions, CWA, etc.)

Masonic Service

Lodge

Contact

Phone Number

Pall bearers (usually 4-6 people)

Executor: Full name

Current residential address

Town/Suburb

Postcode

Country

Phone number

Mobile

Location of important Personal and Financial Records

Birth certificate or extract

Children's birth certificates (if necessary)

Marriage certificates

Divorce papers

Naturalisation certificates

Passport

Insurance policies (life, health, superannuation)

Bank book and income tax receipts

Mortgage details (If applicable)

My will

Other Business Details

My solicitor

Company directorships

Has the Funeral been Prearranged?

Yes

No

Name of company

Address

Phone number

Funeral Director

Has money been paid towards the Funeral/the Prearranged Funeral?  Yes

No

If yes, complete these details: Amount paid

Date paid / /

Funeral company's contract of agreement number

The documents regarding these arrangements are located at/in

POST TO: PO BOX 708, LABRADOR 4215 OR FAX TO: 07 5571 7459

# BRIEF HISTORY

Name \_\_\_\_\_ Nickname \_\_\_\_\_

Born where \_\_\_\_\_ When \_\_\_\_\_

Parents' Names \_\_\_\_\_

Father \_\_\_\_\_ Mother \_\_\_\_\_ (nee) \_\_\_\_\_

Place in family (eldest, youngest, etc) \_\_\_\_\_

Siblings \_\_\_\_\_

Family situation in childhood, youth \_\_\_\_\_

Education history School/s: \_\_\_\_\_

Further Education (Tech, TAFE, University) \_\_\_\_\_

Work history \_\_\_\_\_

Marriage at age \_\_\_\_\_

To whom \_\_\_\_\_

Where \_\_\_\_\_

Children born \_\_\_\_\_

Recent History \_\_\_\_\_

Circumstances of Death \_\_\_\_\_

## Characteristics

Personality \_\_\_\_\_

Character \_\_\_\_\_

Beliefs/Philosophies \_\_\_\_\_

Hobbies, interests \_\_\_\_\_

Personal Memories (Grandma's cooking, Grandpa's boat, etc.) \_\_\_\_\_

Famous sayings or habits \_\_\_\_\_

CLOSING OR SUMMARY SENTENCE \_\_\_\_\_

SPECIAL MUSIC TO BE PLAYED OR SUNG (In order of preference) \_\_\_\_\_

1. Song \_\_\_\_\_ Artist \_\_\_\_\_

2. Song \_\_\_\_\_ Artist \_\_\_\_\_

3. Song \_\_\_\_\_ Artist \_\_\_\_\_

# FAMILY HISTORY

Full name

Current residential address

Town/Suburb

Postcode

Country

Phone number

Mobile

Gender

Next of Kin

(Is this person the Executor?  Yes  No)

Full name

Current residential address

Town/Suburb

Postcode

Country

Phone number

Mobile

Birth Date

Place

Town

State

Country

Australian resident since (year)

Do you have Aboriginal or Torres Strait Islander Descent?  Yes  No

Marital Details

Status  married  never married  separated  divorced  widow/widower

1st Marriage

Place

Age when married

Full name of spouse (prior to marriage)

2nd Marriage

Place

Age when married

Full name of spouse (prior to marriage)

3rd Marriage

Place

Age when married

Full name of spouse (prior to marriage)

Children's Details

Given names

DOB

Gender

Parents Details

Father's full name

Usual occupation during working life

Mother's given names

Mother's maiden name

Usual occupation during working life

Employment Details

Usual occupation during working life

Main tasks performed in that occupation

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